

Networks Update

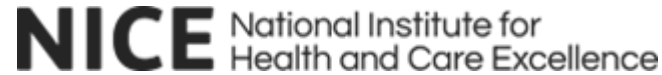
Mandy Smith
Quality Improvement Facilitator
April / May 2016



National clinical audit

- NCAPOP programme continues to develop
 - Working with NHS England and NAGCAE
 - Enhancing the commissioning process
- Jenny Mooney and Yvonne Silove gave an update at CAI 8th March
- Full presentation can be viewed at www.healthcareconferencesuk.co.uk/presentations

Specification Development



Patient representatives

Policy leads

Experts in the clinical area

Experts in the relevant methodology



Service commissioners

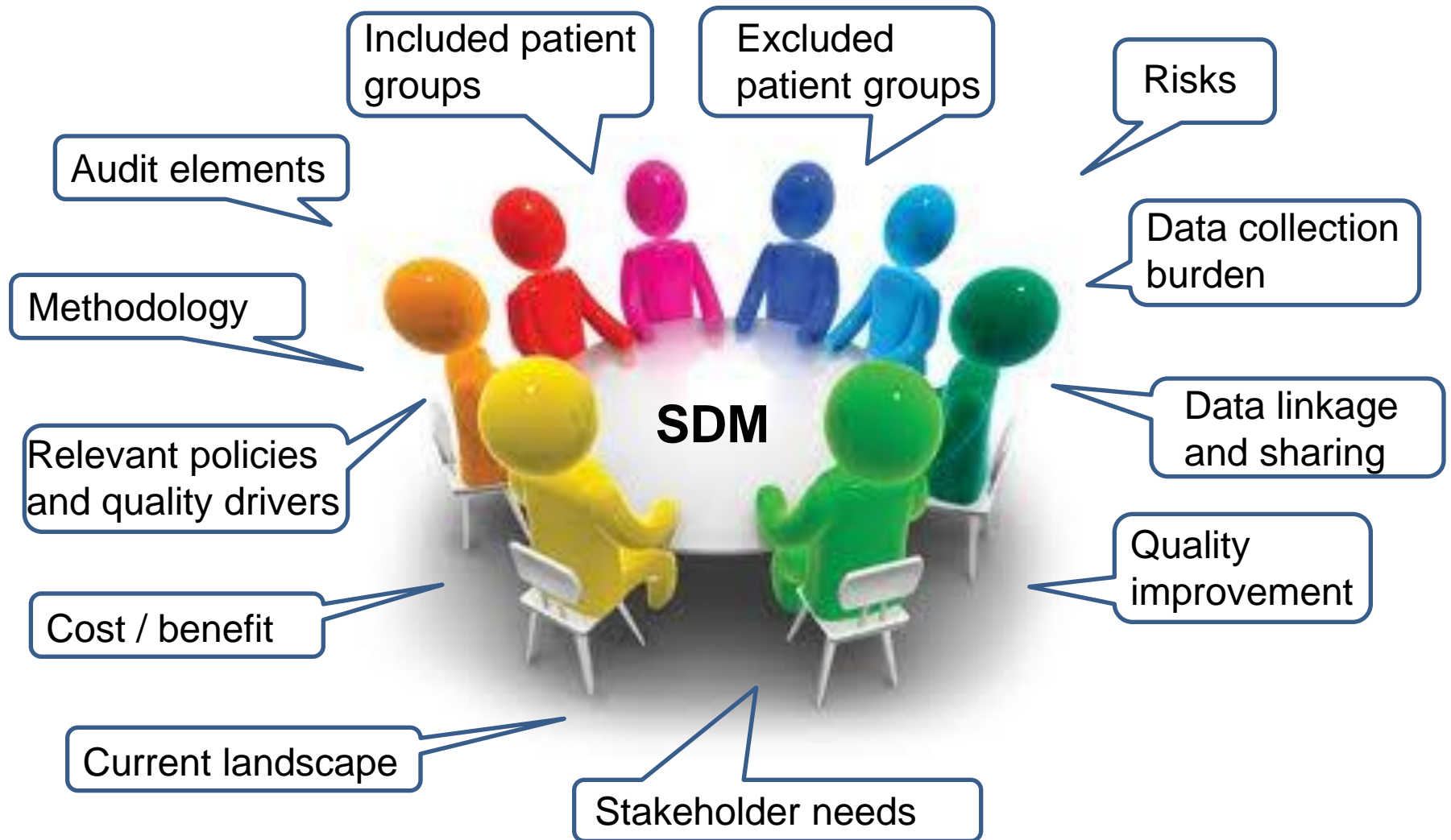
NAGCAE

Proposal lead
Clinical lead

National Quality Improvement and Clinical Audit Network (NQICAN)

Self-nominated experts

Specification development meeting: what is discussed?



Commissioners meeting



NAGCAE

Review of discussions at SDM

Benefits, risks, local burden

Additional information required?

Agreement of commissioning brief

Contractual expectations

- Clinical leadership and patient engagement
- Improvement – led design
- Data entry burden and duplication of effort
- Robust, focussed analysis
- Timely reporting for all audiences

QID Focus for 2016/17

- Increasing the impact of NCA outputs on local QI
- Early thinking on projects to support national clinical audit providers, e.g.
- Project to work with selected audit provider(s) to run masterclasses on measuring for improvement
 - Developing evidence-based approach to local improvement from the outset
 - Assess pilot then roll out to other providers as appropriate

Focus for 2016/17

- Survey current quality improvement capacity and activity in NCA providers
- Develop a pack of resources which NCA providers can draw on to support QI at a local level
 - Based on current good practice
 - Encourage active engagement with local clinical and clinical audit teams

Focus for 2016/17

- Enhancing the outputs, e.g. CQC project
 - Joint collaboration between HQIP and CQC to optimise the use of NCA data for Quality Assurance (CQC) and Quality Improvement (Trusts)
 - CQC - Consensus on key metrics across 29 audits, data slides for CQC packs
 - HQIP will make the data accessible to trusts via slide sets on the website
 - Next phase – consultation to refine content

Sample display - NBOCAP

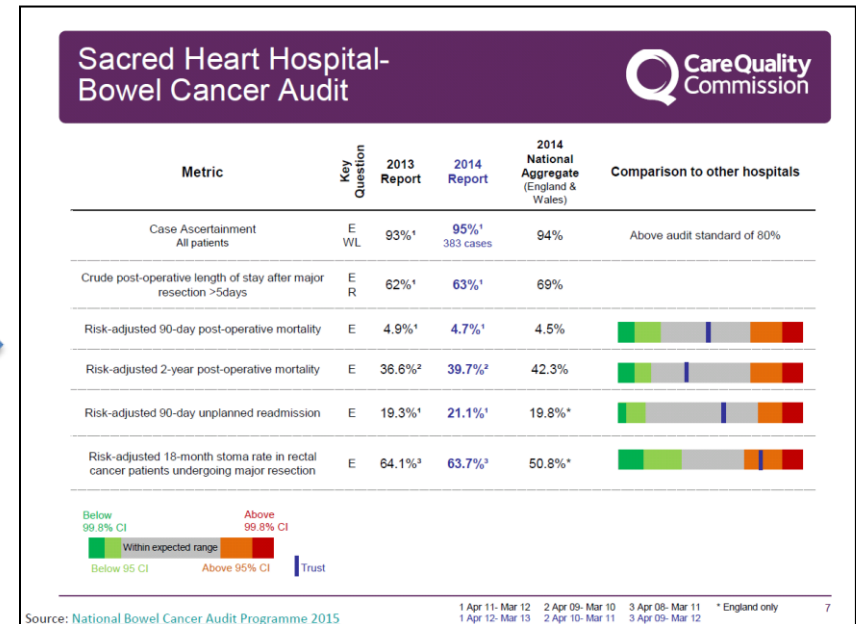
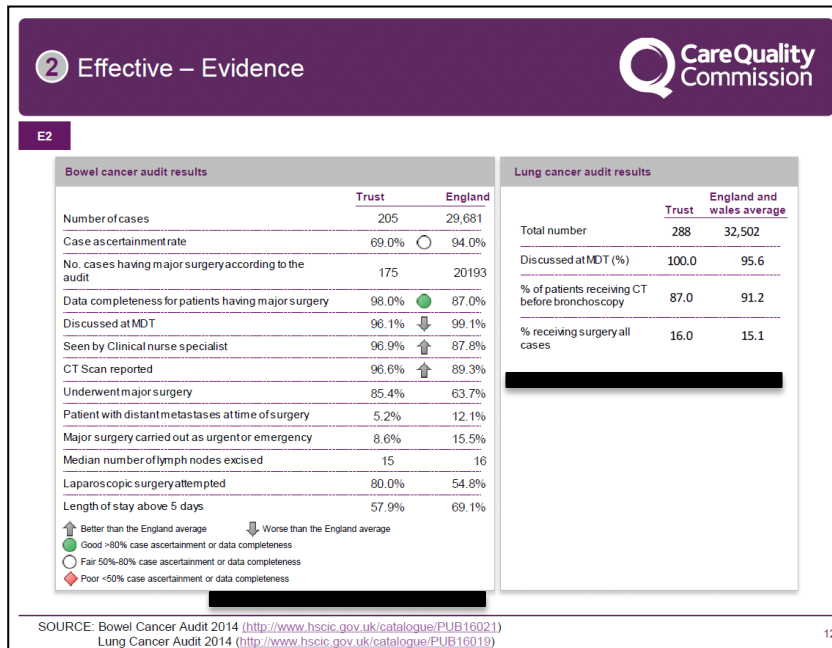
OLD

- Too many metrics
- Bland
- Mainly numerical
- No context



NEW

- Key metrics
- Standardised
- Graphical & numerical
- Signposting to guidelines & CQC key questions



On line resources

- **Quality accounts resource** renewed and updated – please provide feedback
 - Does the new format meet your needs?
 - Changes during the year – changes log.
- Changes to the HQIP website
 - Ongoing project – continuing development
 - Please provide feedback.

Guidance and resources

- HQIP is committed to updating and maintaining a library of guidance and resources
- And to promoting and encouraging their use
- Using the website, electronic media, automated marketing
- Engaging with NQICAN and its members
- Taking part in national, regional and local events where appropriate

Consultations on guidance

- Policy, strategy, programme development and reporting guides are being updated
- Will be referred to NQICAN for formal consultation
- But before that, what are your views?
 - Clinical audit or quality improvement?
 - The situation on the ground
 - Reporting – template plus what else?

And finally . . .

www.hqip.org.uk

Guidance, resources, e-bulletin, workshops

mandy.smith@hqip.org.uk

07946 545 279