



ANNUAL REPORT - July 2016



Name of Regional Network: South East Clinical Effectiveness Network (SECEN)

Regional Network Chairs: Emma Marcroft & Carol Evans
(Quality Improvement Facilitators at First
Community Health and Care)

Successes

Emma Marcroft and Carol Evans have co-chaired the network since January 2015, during which time four meetings have taken place and we have reviewed our Constitution (July 2015).



SECEN meets for one day, 3 times a year in a variety of partnership and commercial venues across the region.

The profile of SECEN is as follows: Acute (40), Acute and Community (6), Ambulance (1), Charity (1), Hospice (1), Commissioners (3), Community Health (15), Partnership Trust (14), Social Enterprise (5), Unknown (4)

38 organisations and 90 individuals are members of the network with an average of 11 organisations being represented at each meeting and an average attendance of 19 (over the last three meetings). Two new organisations have become members in the past year but overall membership has only increased by one.

We have updates from NQICAN and HQIP at each meeting currently provided by Sue Venables (Secretary to NQICAN and previous chair of SECEN).

In the past year we have discussed a range of topics and have benefitted from the input of speakers from HQIP, Healthcare Quality Quest (HQQ) and NCEPOD.

Some highlights include:

- ✓ Patient and Public Engagement in clinical audit - presentation & workshop led by Kim Rezel, Patient and Public Involvement Lead, HQIP
- ✓ Managing a CQC inspection from a quality Improvement perspective (Key Lines of Enquiry) – presentation by SECEN member

- ✓ Good Governance Guides – member workshop led by co-chairs
- ✓ Clinical Audit and Quality Improvement — Making the connections (Nancy Dixon, Healthcare Quality Quest)
- ✓ NCEPOD update – including Child Health Review (Kirsty MacLean Steel, Project Manager (Child Health), NCEPOD)
- ✓ A range of member presentations including:
 - CARE Accreditation Process (Surrey and Borders Partnership NHS Foundation Trust)
 - GAINing Insights Programme (Medway Community Healthcare)
 - NICE implementation in a community health organisation (First Community Health and Care)
 - Notes Pull audit (Medway Community Healthcare)

Lessons Learnt

- ✓ Members value the opportunity to network and share learning – ‘round table’ discussions at each meeting enable members to ask questions in a safe environment and gain feedback and advice from their peers.
- ✓ Understanding the importance of patient and public engagement in quality improvement and clinical audit
- ✓ Developing our understanding of the importance of placing clinical audit within the wider quality improvement framework and the need to develop our skills in the use of other quality improvement tools / methods
- ✓ Benefitting from presentations on other quality improvement initiatives

Future Direction

We asked all members attending our meeting in July 2016 to complete an evaluation / feedback questionnaire – the results and action plan going forward are attached here.



It is clear that the network meetings are highly valued by those who attend, with the benefits of networking with colleagues in a range of quality improvement / clinical audit roles, providing opportunities for shared learning and development.

We have one further meeting planned for 2016 (28th November) when we are planning an in-house workshop focusing on different quality improvement methods, utilising the skills and expertise of SECCN members. We will also have an update from Jane Moore, NICE Implementation Consultant, at this meeting.

Other proposed topics for presentation and discussion going forward into 2017:

- National audit presentation – challenges, issues and successes
- NICE / HQIP / clinical audit conference feedback (members)
- NHS Benchmarking Network
- Clinical audit / quality improvement governance structures – reporting & accountability within different organisations (SECEN member workshop)
- NHS digital
- HQIP – publications, resources, training & national audit programmes

Emma Marcroft and Carol Evans have given notice that they will be stepping down as co-chairs of SECEN at the end of 2016. We plan to elect a new Chair at the November meeting for 2017 going forward - nominations are currently being invited from all SECEN members.

Funding

We have valued the funding for our meetings provided by HQIP in recent years and, further to the decisions taken at NQICAN in June 2016, would value the opportunity to make use of the full allocation for SECEN for 2017-18 to support the programme as outlined above.

We also have some additional funds which we can use to supplement the HQIP funding stream in order to further support SECEN meetings / training events.

The newly elected chair will take forward the plans outlined above with support from the honorary officers (Sue Venables & Lou Bean) and all active SECEN members.

This report was compiled by Carol Evans & Emma Marcroft, Co-Chairs of SECEN