

## Annual Review 2019-20

The M-QI-CAN Steering Group met on four occasions, as planned. Attendance has increased and feedback from members is they continue to value the meetings, and the opportunity to discuss challenges and successes, and share experiences with their peers. Highlights include:

- Introduction of `success and challenges' standing agenda item.
- Discussions have been wide ranging including dissemination of audit outcomes, monitoring of actions, and multidisciplinary staff engagement in clinical audit, risk management of audit planning, processes and outcomes, and quality assurance of audit returns.
- Inclusion of local clinical commissioning group in the membership and meeting attendance.
- Increased engagement and submission of entries for Clinical Audit Awareness week.
- Creation and approval of an M-QI-CAN logo, to support and promote the collaborative nature of the network, and a united identity.
- Members reported increased profile within organisations including participation in induction and drop in training sessions.
- Greater collaboration and in some instances integration with quality improvement teams within organisations.
- Guidance and Frequently Asked Questions documentation regarding National Opt-out shared amongst the network.
- Innovative approaches to communications including creation of virtual review of clinical audits poster presentations.
- Planning for a cross region training event, including contributions from the Health Care
  Quality Improvement Partnership, Care Quality Commission and Getting it Right First Time
  team. This event was postponed due to the pandemic.

## **Future Plans**

- Rescheduling of regional training event and further training needs analysis
- Co-ordination of virtual meetings via MS Teams to maintain engagement
- Facilitation of software demonstrations to manage audit programmes, data collection and review.

Our thanks to the NHS Blood and Transplant Service for continuing to provide the network with a first class meeting venue to Jan, Officer Manager for the Clinical Effectiveness Team at Liverpool University Hospitals NHS Foundation Trust for continuing to volunteer her services to provide secretarial and administrative support for the network.

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on behalf of Mersey Quality Improvement (inc Clinical Audit) Network