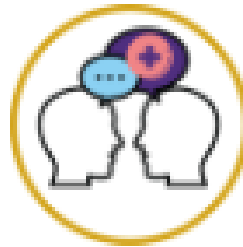


# Clinical Audit Awareness Week

## Patient Advocate Lunch and Learn 14<sup>th</sup> June 2022



# Audit hero award: Patient Advocate

*Whilst we received some great entries for this category, when our judging panel reviewed them against the published criteria they felt that the entries hadn't fully met the requirements set out. It is recognised that moving forward it would be helpful to re-think how we title this award category and the criteria used, as we're sure there are great examples of engaging people, communities, patients and carers in CA and QI out there!*

*We are using this as a spring board and an opportunity to raise awareness and explore approaches to how the local audit community can engage (or improve how they engage) with their patient and carer communities.*



# Your team today:



## Chair for today's lunch and learn:

Sarah Chessell

General Secretary, National Quality Improvement (incl.) Clinical Audit Network (N-QI-CAN) & Lead for the Dorset ICS Innovation Hub

## Key speaker and panel members:

Kim Rezel - Head of Patient and Carer Engagement, Healthcare Quality Improvement Partnership (HQIP)

Adrian Hardy – HQIP Service User Network Chair

Carol Munt – HQIP SUN members

## Facilitator:

Craig Short, East Midlands Clinical Audit & Improvement Network (EMCAIN)



# Agenda



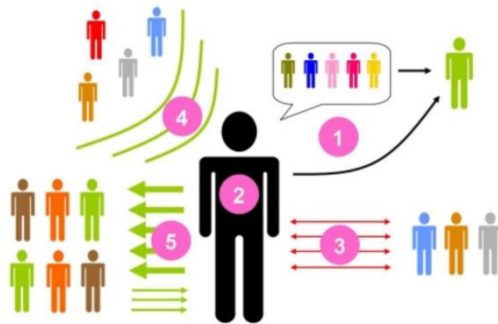
- Introduction NQICAN and #CAAW
- What does patient advocate mean to you from a clinical audit perspective?
- Patient Advocate - effectively engaging patients, whether through innovative practice or engagement activity in clinical audits.
  
- Key Speaker and HQIP Service User Network members (SUN)
- Panel discussion – networking and Q & A - challenges and barriers
- Close and #CAAW22 lunch and learns this week



# N-QI-CAN #CAAW22



- Importance of clinical audit awareness week in conjunction with HQIP and on behalf of the local clinical audit community.
- Platform to share, celebrate and learn together





# Clinical Audit Regional Networks

Where is your nearest regional network (click your region to find out more)?



Cumbria & Lancashire Clinical Audit Network (CLCAN)



Greater Manchester Clinical Audit Network (GMCAN)



Mersey Clinical Audit Network (MCAN)



West Midlands Effectiveness & Audit Network (MEAN)



Southwest Audit Network (SWANs)



South Central Clinical Audit Network (SCCAN)



North East Clinical Audit Network (NECAN)



Yorkshire Effectiveness & Audit Regional Network (YEARN)



East Midlands Clinical Audit and Improvement Network (EMCAIN)



East of England Clinical Audit Network (EECAN)



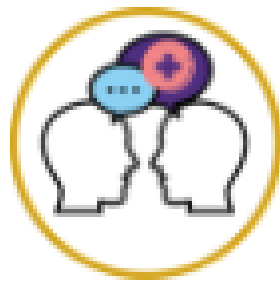
London Quality Improvement (incl. Clinical Audit) Network (L-QI-CAN)



South East Clinical Effectiveness Network (SECEN)

# What would - effectively engaging patients in clinical audit look like to you?

 **Mentimeter**



# Effectively engaging patients in clinical audit – why?



Involving patients and the public in clinical audit enables:

- Patients to describe their insight and based on their experience how they feel their care should be.
- The public to represent from a patients perspective
- Enables health and care staff to make improvements that are important to patients.

[HQIP 2017, developing-a-patient-and-public-involvement-panel-for-quality-improvement.pdf](https://www.hqip.org.uk/wp-content/uploads/2017/06/HQIP-2017-developing-a-patient-and-public-involvement-panel-for-quality-improvement.pdf)  
([hqip.org.uk](https://www.hqip.org.uk))





# Effectively engaging patients in clinical audit – maximising impact

Pre-requests to maximise the impact of clinical audit

“Service user and public involvement in clinical audit should be embedded in the organisation’s public engagement strategy.

The clinical audit programme should include patient-focused projects, and the roles played by service users and lay representatives should be acknowledged in clinical audit reporting at all levels”.

[FINAL-Best-Practice-in-Clinical-Audit-2020.pdf \(hqip.org.uk\)](https://www.hqip.org.uk/FILES/2020/07/FINAL-Best-Practice-in-Clinical-Audit-2020.pdf)



# Effectively engaging patients in clinical audit - considerations



Do we have effective patient and public engagement in clinical audits? Or is it tokenistic?

Are we focusing on the factors that matter to patients?

- 95% of patients with suspected stroke receive a CT within 24 hours.
- What about the quality of care for the other 5%.



# Effectively engaging patients in clinical audit - considerations



Are we effectively engaging patients and public in the whole clinical audit cycle?

Have we considered patients experience?

[Involving patients - HQIP patient and public involvement strategy – HQIP](#)



Key speaker for the day:

Kim Rezel

Head of Patient and Carer Engagement,  
Healthcare Quality Improvement Partnership



# Networking opportunity - Discussion with your panel members

## Panel members:

Kim Rezel, Sarah Chessell, Craig Short with Adrian Hardy and Carol Munt,  
HQIP Service User Network members (SUN)

## Facilitated by:

Craig Short, East Midlands Clinical Audit & Improvement Network (EMCAIN)



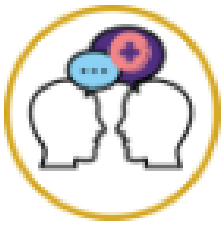
Working with you all together as an effective group to  
focus on the delivery of our common purpose.



# #CAAW22 webinars this week

	Monday	Tuesday	Wednesday	Thursday	Friday
#CAAW theme	Patient Safety	Patient Advocate	Influencing Change	Health Inequalities	Future-proofing Healthcare
Chair	Vicky Patel	Sarah Chessell	Vicky Patel	Sarah Chessell	Vicky Patel
Key speaker	Josie O'Heney	Kim Rezel	Sam Riley	Caroline Rogers	James Mountford
Facilitator – N-QI-CAN regional network	Jordan Thompson NECAN	Craig Short EMCAIN	Laila Gregory L-QI-CAN	Sarah Byrne M-QI-CAN	Mojgan Sani SECEN





# Chair's final thoughts

Thank you for joining us,  
please spread the word and tweet @nqican @hqip  
about what you are doing for #CAAW22 to promote  
clinical audit

Your feedback is important to us. Please take a couple of  
minutes to complete our evaluation form (link in chat)



Working with you all together as an effective group to  
focus on the delivery of our common purpose.

